

EMERALD VILLAS - ODYSSEY CLUB

Services & Charges

Mandatory Maintenance services and charges

€45/m² of villa total indoor space/annum

Covers:

- Pool and Jacuzzi machinery maintenance
- External annual villa painting and varnishing
- E/M equipment preventive maintenance on all equipment installed
- Security
- Common spaces cleaning and maintenance
- Road surfacing and maintenance

Mandatory Occupancy services and charges

€0.12/m²/day of occupancy

Covers:

- Pool service twice daily including chemicals and other consumables
- Garden "manicuring"
- Common spaces usage and lighting
- Beach services
- Shuttle to resorts
- Concierge usage
- All administration of above services

Optional Housekeeping services & charges

- €0,22/per m² of villa total indoor space/day occupied, for Elounda standard housekeeping schedule services (excludes linen change)
Includes: bathroom/bedroom/common areas cleaning, night turndown service (bedroom & bathroom refreshing)
- Linen change: €8.00 per bedroom per change
Includes: bed sheet & all bathroom linen change, beach towels and bathrobes, blankets once a week, tee towels
- Pre-Arrival Preparation of villa one full day charge
- Post-Departure Cleanup of villa one full day charge
- Bathroom amenities € 1.00 per item
- Extra housekeeping (2 hour min), *ironing included* €20.00 per hour
- Laundry/dry cleaning services as published for hotel guests

Other Optional Services and Charges

- In-residence Chef (excl. ingredients) €100 per hour
- Butler €30 per hour
- Butler (Sunday) €45 per hour
- Room service as published for Elounda Peninsula

Kids services & charges

- Baby-sitting €30 for 3 hours
- Baby-sitting, per additional hour €10
- Full day baby sitters (more than 6 hours) upon arrangement
- Sterilizer per day €3
- Wheelbarrow Children's per day €3
- Baby Relax €3

Notices:

- All rates exclude VAT and other Taxes.
- All other rates and charges as published annually for hotel guests.
- Rates effective January 1st 2010, valid until December 31st 2010, are subject to change.
- Charges and service definitions above are subject to annual review by Elounda SA based on, among other factors, company policy, increases in the cost of living index and specific cost increases in providing the services and products.